



La Crosse MTU
2000 Marco Drive
La Crosse, WI 54601
(608) 789-7350
(608) 789-7374 FAX

LA CROSSE MTU ACCESSIBLE SERVICES

La Crosse MTU is committed to providing a public transportation system that can be used by all of our customers.

We encourage individuals to take advantage of the independence and flexibility that is provided by our fixed route and paratransit service.

For more information on the features listed below, contact La Crosse MTU at (608) 789-7350

TRY THESE ACCESSIBLE SERVICES

Kneeling Buses

All fixed-route buses kneel to help accommodate passengers with limited mobility. This permits the front entry door to be lowered to a more convenient level for boarding.

Wheelchair Securement Areas

Seats in the front of fixed route buses are designed and designated to provide easy access for people with disabilities.

These seats fold up to create the securement area for passengers in wheelchairs. All Metro buses have two reserved areas with securement systems to provide a safe ride.

Paratransit Service

The Americans with Disabilities Act (ADA) of 1990 requires public transit agencies to provide paratransit service to persons with disabilities who cannot access the public transit system due to their disability.

Paratransit service complements the same areas and hours of La Crosse MTU's fixed-route system.

Riders must fill out an application and be an eligible registered paratransit rider to use this service. La Crosse MTU provides paratransit service for passengers unable to use fixed-route buses in accordance with the Americans with Disabilities Act.

Service Animals

As according to the American with Disabilities Act (ADA); La Crosse MTU permits service animals to accompany individuals with disabilities on La Crosse MTU Transit buses/facilities.

Service animals are animals that are individually trained to perform tasks for people with disabilities.

Accessible Formats

Riders who wish to have schedules or other La Crosse MTU information available in accessible formats, such as Braille, large format print or in an alternative language should contact La Crosse MTU @ 608-789-7350

Reasonable Modification

Reasonable modification of policies and/or practices can be requested as according to U. S. Department of Transportation regulations 49 CFR Parts 27 and 37.

To request materials in alternative language formats or consideration for a reasonable modification:

Call: 608-789-7350

Email: koterwskit@cityoflacrosse.org

Mail:

La Crosse MTU
Attn: Reasonable Accommodation Request
2000 Marco Drive
La Crosse, WI 54601