

Anthem Dental Complete

How to Find a Dentist Online

STEP 1

Visit anthem.com/findadoctor

- **Search as a Member:** log in or use the identification number on your member ID card and go to Step 3, or
- **Search as a Guest:** click on continue

The screenshot shows two login options. The top section is 'Search as a Member' with a 'Member' sub-header. It asks the user to log in or use their Member ID card. There are input fields for 'Username' and 'Password'. Below this is an 'or with' section for 'Identification Number or Alpha Prefix (first three values)'. A 'Continue' button is at the bottom. The bottom section is 'Search as Guest' with a 'Search' sub-header. It says 'Search by Selecting a Plan or Network. You can also search by All Plans and Networks.' There are two links: 'Continue' and 'Search by Selecting a Plan or Network'. A third link, 'Search by All Plans and Networks', is at the bottom.

STEP 3

Select your search criteria and click “Search”.

The screenshot shows the 'Find a Doctor' search criteria page. It has a sub-header 'Find a Doctor' and a link 'Encontrar un doctor'. The main heading is 'I want to search this plan/network:' with a 'Change plan' link. Below is 'I'm looking for a Dental Professional'. There are two sections: 'Who specializes in:' with a dropdown menu set to 'All Specialties' and a 'Show specialty details' link; and 'Whose name is: (optional)' with an 'Enter name' input field. Another section is 'Located near:' with an 'Enter location' input field and 'Within a distance of:' with a dropdown menu set to '20 miles'. There are two checkboxes: 'Who is: (optional)' with 'Accepting New Patients' and 'Able to serve as Primary Care Physician (PCP)'. A 'Show more options' link is at the bottom. A large blue 'Search' button is at the bottom right.

STEP 2

If searching as guest, complete the following fields:

- How do you get insurance? Select “Employer”
- What state do you want to search in? Select a state
- What type of care are you searching for? Select “Dental”
- Select a plan/network – **Dental Complete**

The screenshot shows the search criteria page for a guest. It has a sub-header 'Find a Doctor' and a link 'Encontrar un doctor'. The main heading is 'To find a doctor or hospital, first tell us about yourself and we'll help you find the right plan and network to search.' There are four sections: 'How do you get insurance?' with a dropdown menu; 'What state do you want to search in?' with an 'Enter or select How you get insurance first' input field; 'What type of care are you searching for?' with an 'Enter or select What state do you want to search in first' input field; and 'Select a plan/network' with an 'Enter or select What type of care are you searching for...' input field. There are 'Cancel' and 'Continue' buttons at the bottom.

STEP 4

View your search results.

The screenshot shows the 'Find a Doctor Results' page. It has a sub-header 'Find a Doctor Results' and links for 'Email' and 'Print'. There is a map showing the location of 'Northfield Center'. Below the map is a 'Refine Results' section with a 'Distance' dropdown set to 'Within 20 miles of 44067' and a 'Specialty' dropdown set to 'Dentistry'. There are three search results listed: 'WILLIAM R. DAVIDSON DDS', 'ARMI NAZARY RONAGHY DDS', and 'ELMER J. JEWNESS'. Each result shows 'Gender', 'Specialty', 'Distance', 'Address', and 'Phone number'. There are 'Compare' checkboxes and 'Dental Provider in Network' checkmarks for each result. A 'Return to Search' button is at the bottom.